



**SMSBOX.BE**  
mobile solutions

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internet solutions

## SMSBOX.BE - MANUAL CONVERSATION CLIENT

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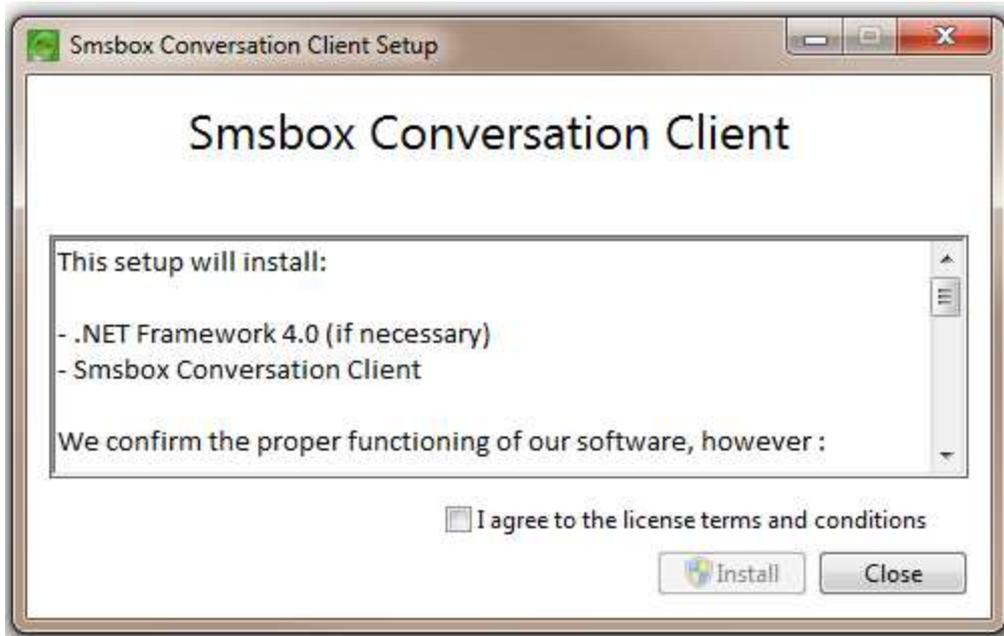
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### 1. Download the application

You can download the **Smsbox Conversation Client** software at [http://www.smsbox.be/download/cc\\_current.zip](http://www.smsbox.be/download/cc_current.zip)

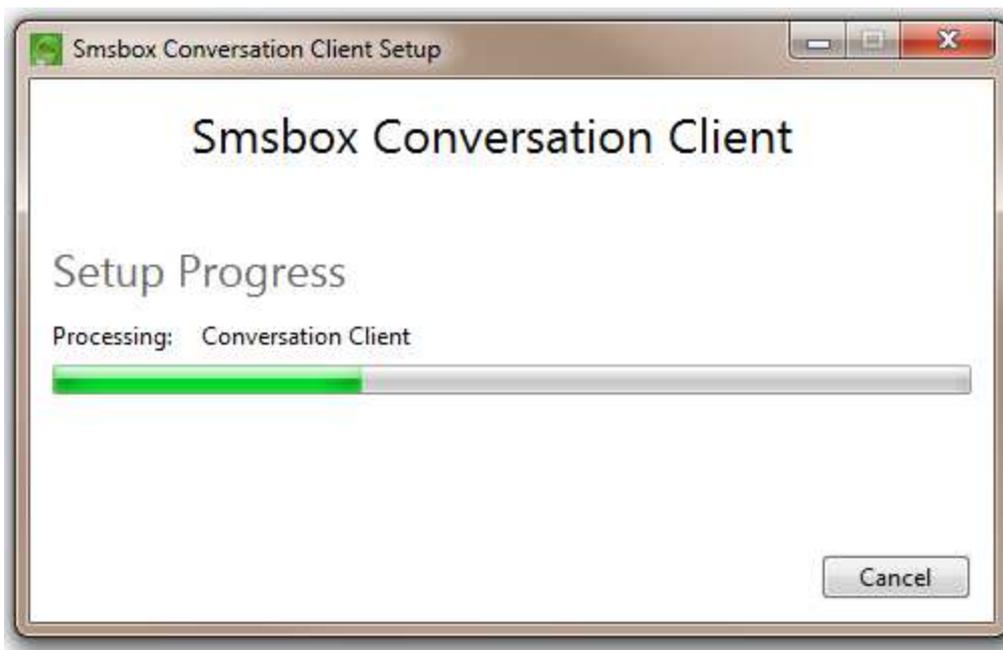
Unzip this file into any folder at your pc, and **open setupccXXX.exe**

### 2. Installation



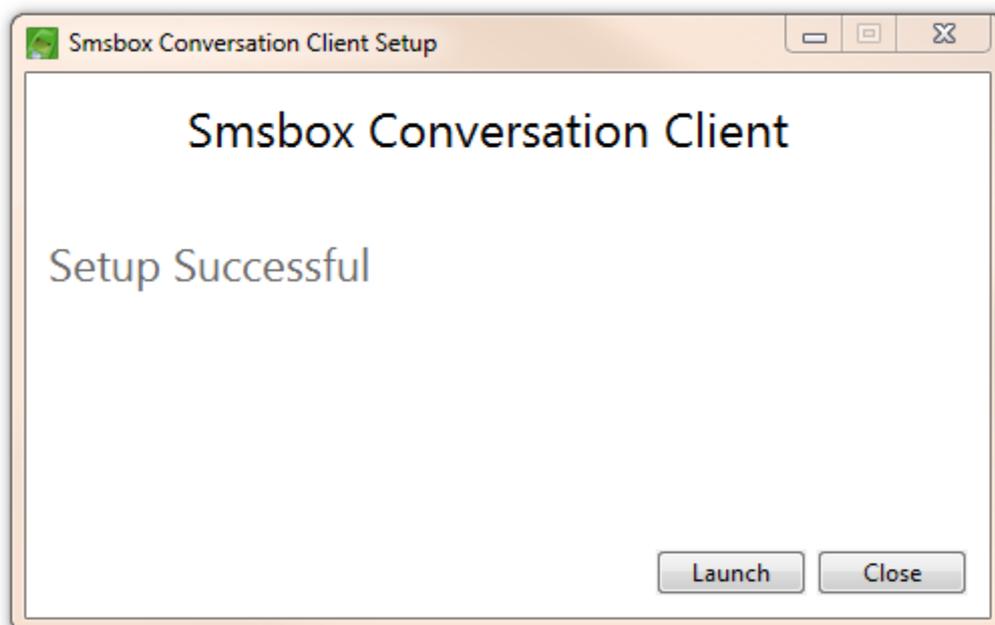
The Conversation Client uses **.NET Framework 4.0**, this will automatically be installed if necessary.

Click on agree, and install. After the installation of .NET Framework 4.0, the **Conversation Client Setup** will be installed.



The **Conversation Client** will be installed at: **Program Files\Smsbox\cc\**.

And a desktop icon shall be installed during the setup.



If you have installed the **Smsbox Desktop Client software** before, you can still using both programs.

The software is now installed and ready to launch for the first time.

### 3. Login

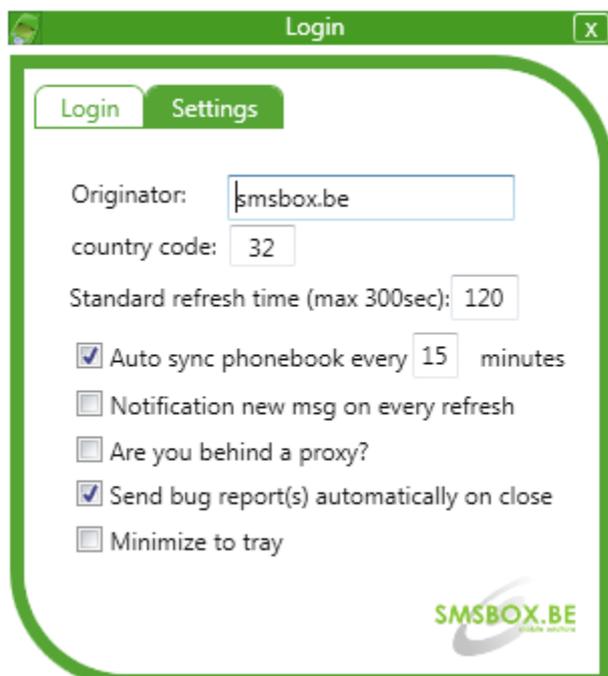


You can now login with your given **username and password**.

If you don't have an account, please go to our site [www.smsbox.be/cp/register.php](http://www.smsbox.be/cp/register.php)

#### 3.1. Settings

Before you proceed, please check out the settings tab.



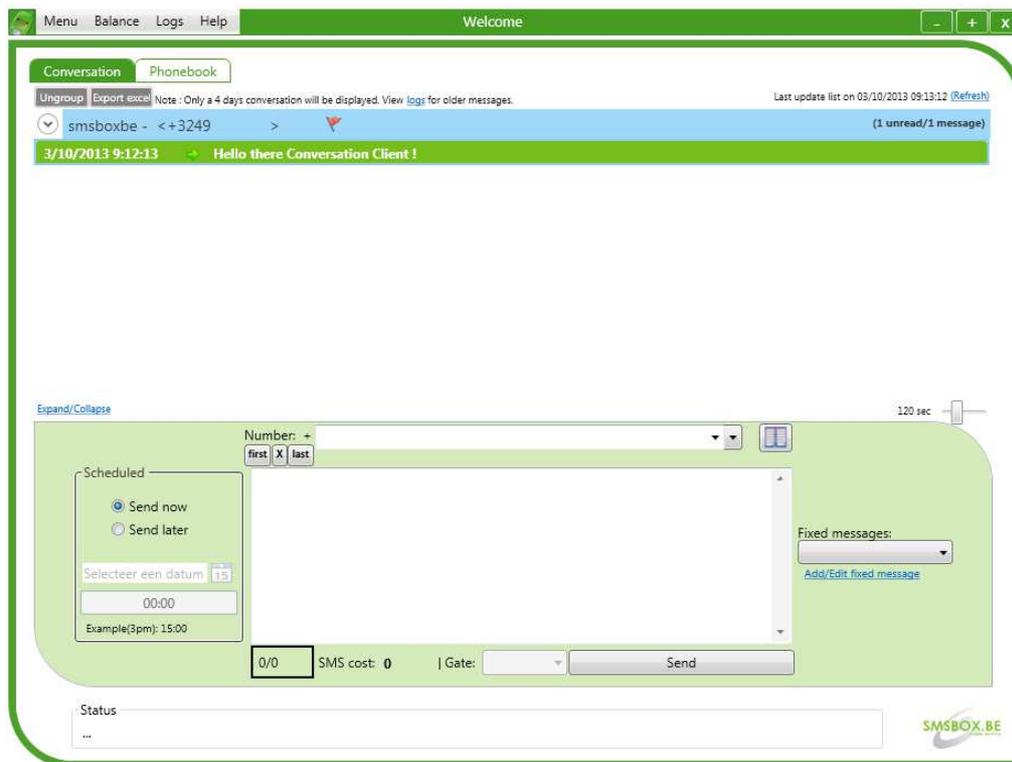
Originator is standard **smsbox.be**, but you can change it to your own preference.

**Refresh time** is the time that the program will refresh and look for **new incoming messages**.

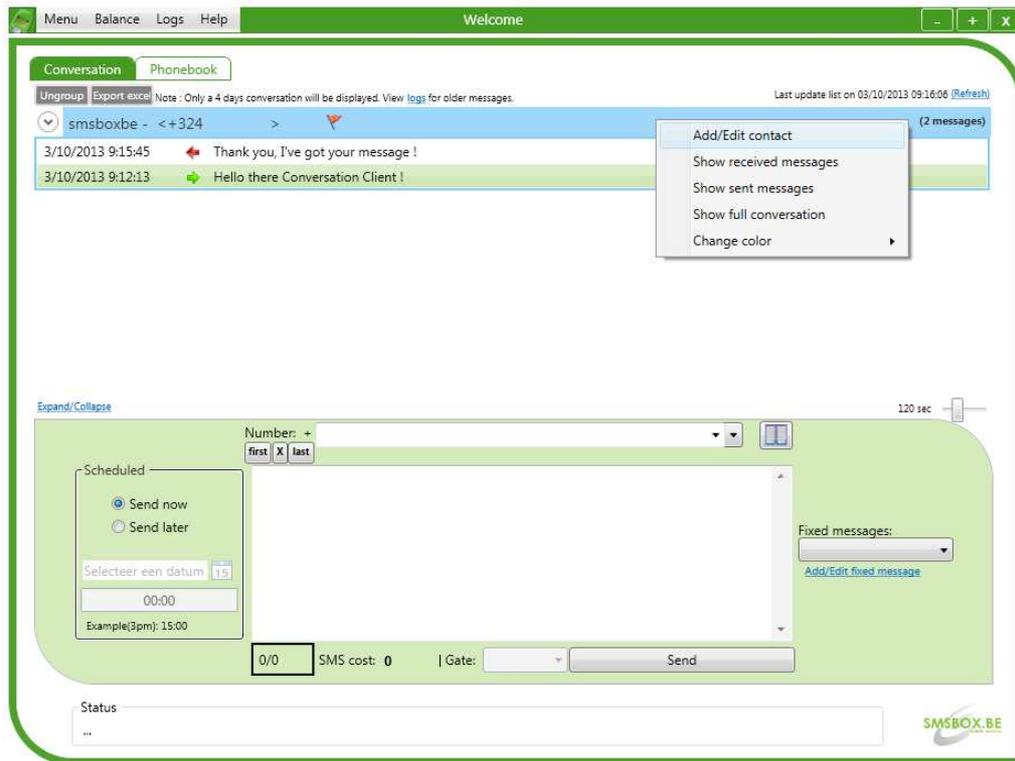
If you are **behind a proxy**, you have to enable this option, otherwise Conversation Client might not work properly.

When settings are done, you can safely login for the first time.

#### 4. Conversation window

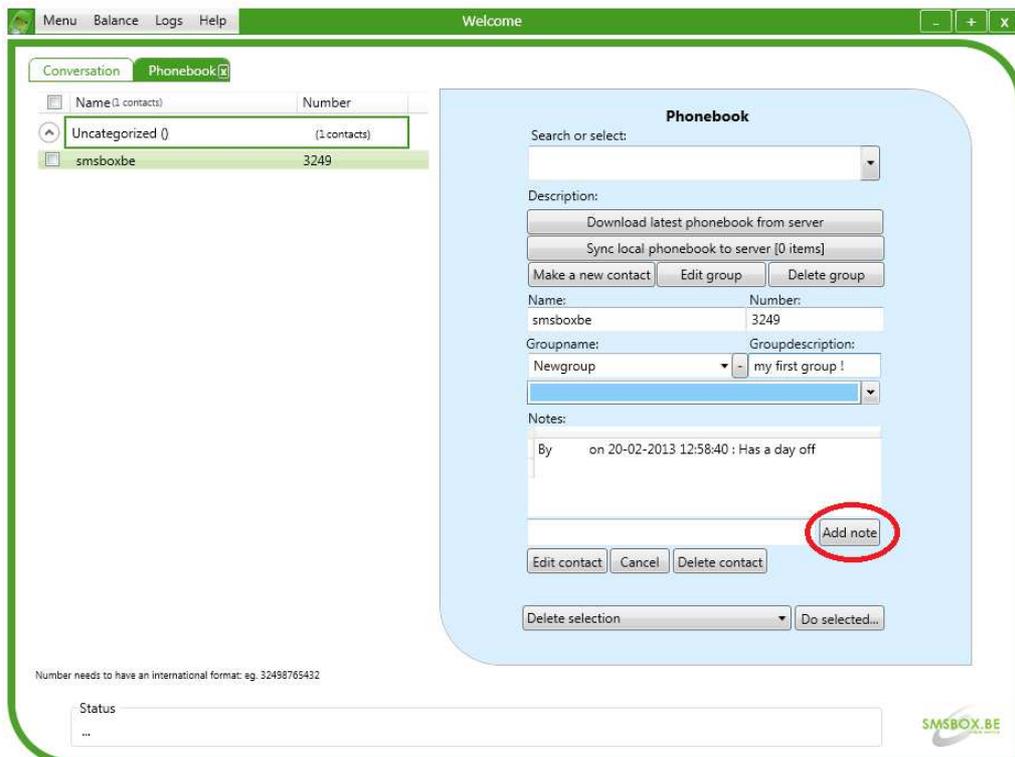


Here you will see all your incoming/outgoing messages in a conversation style.



You can add or update a contact to your phonebook by **right click**.

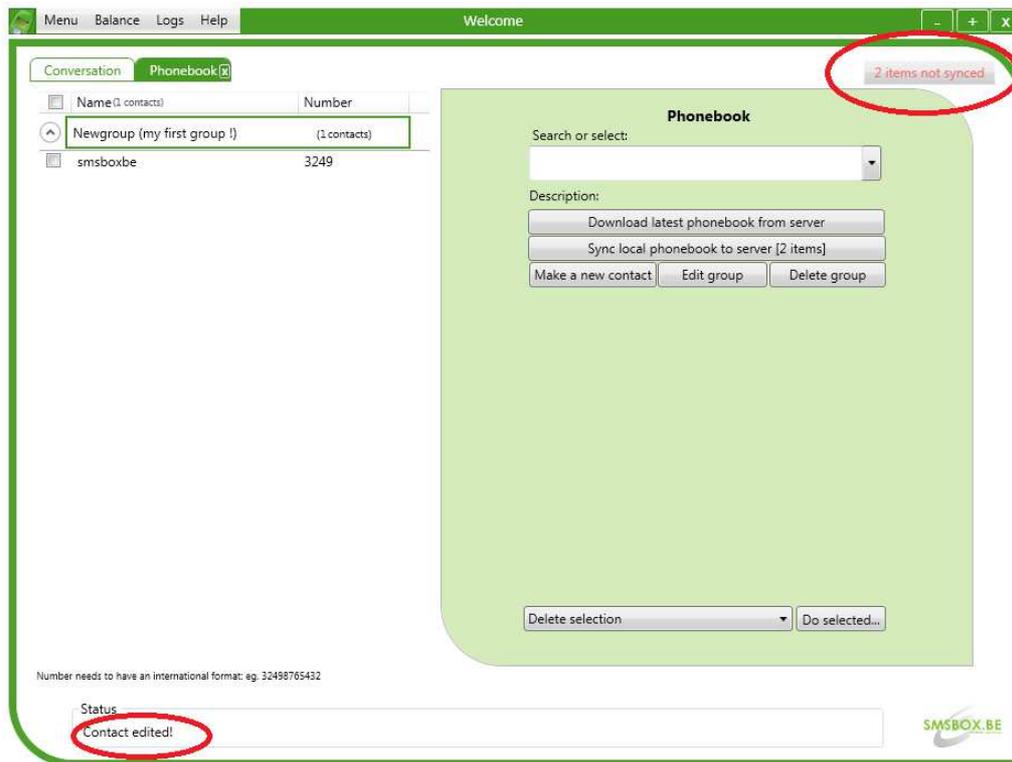
#### 4.1. Phonebook



You must fill in a name and number for each contact. You can also specify a color, this color will be used in your conversation to identify the contact.

If you want to put your contact into a group, you can click on the "+" button to **add a new group**.

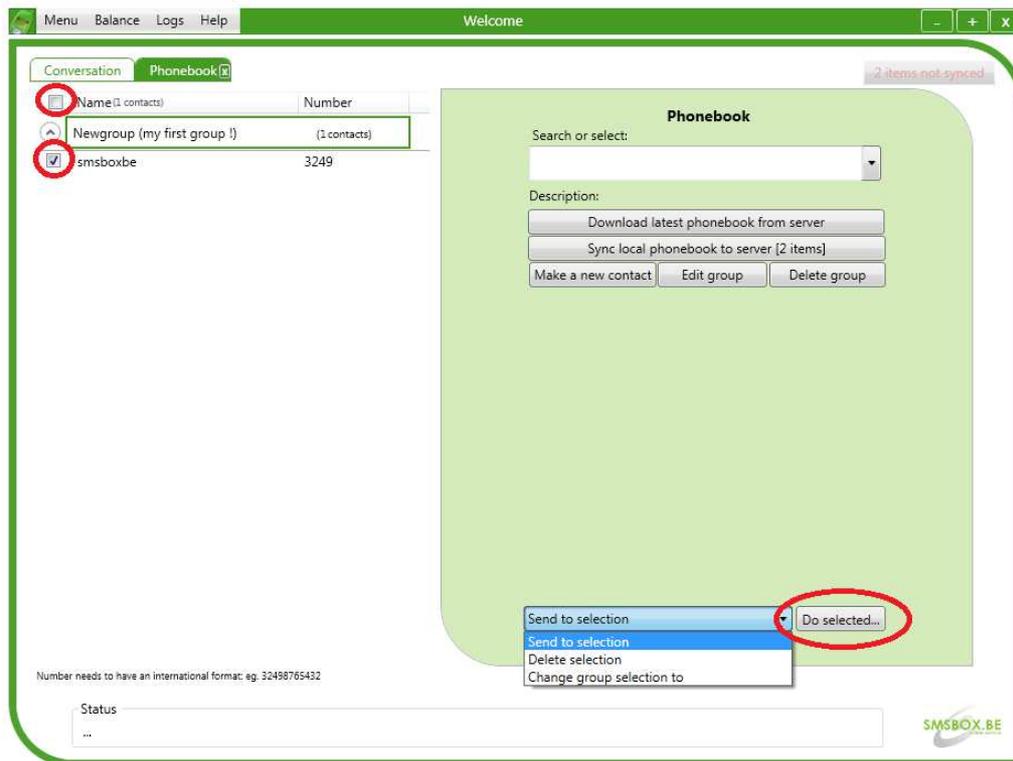
You can also **add notes** to each contact that will be displayed in the conversation.



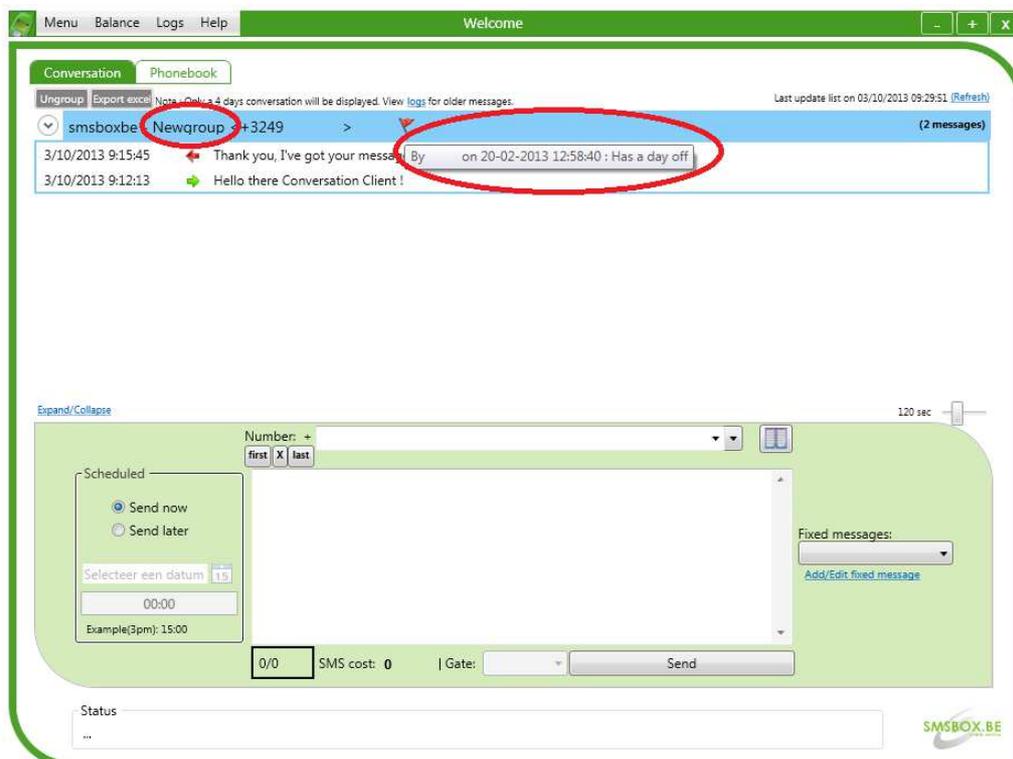
After **adding/editing**, you will notice a button, this is your synchronize-button. It means that there are items in your conversation client that needs to be synchronized to the **Smsbox Server**.

**As long as you don't sync your items, your contacts will not be in sync with your web based account !**

Note: if you have auto sync enable into your settings, this will be done periodically by the program.

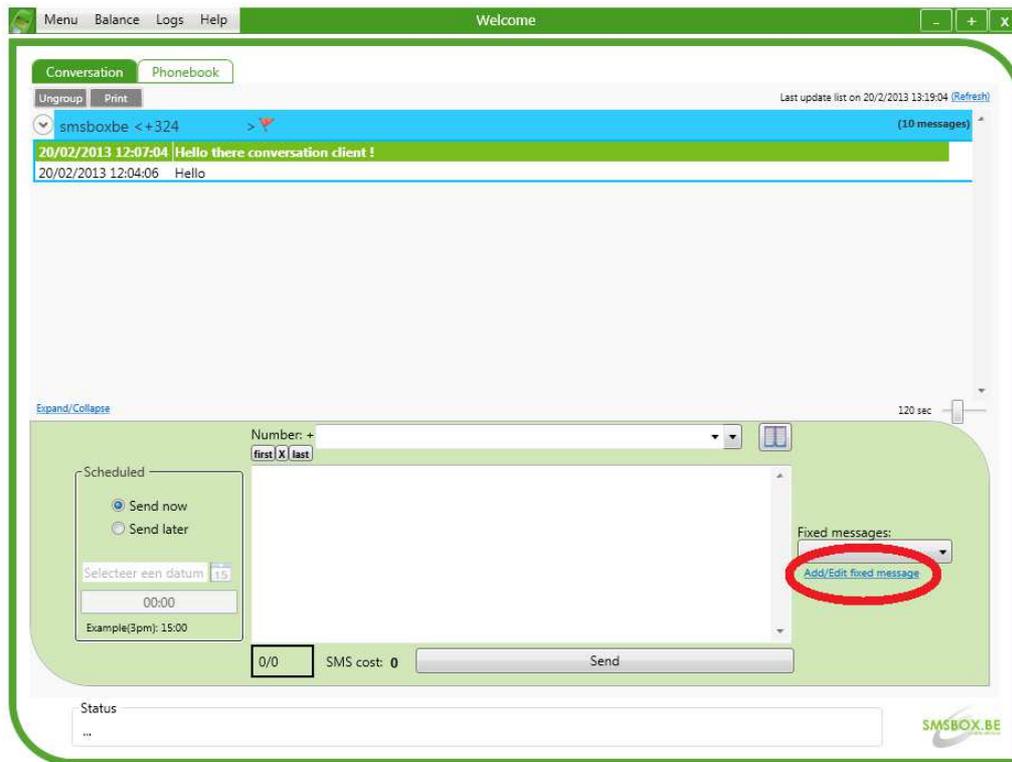


You can check **multiple contacts** as showed to send a message to, or delete multiple contact, or even change their group.

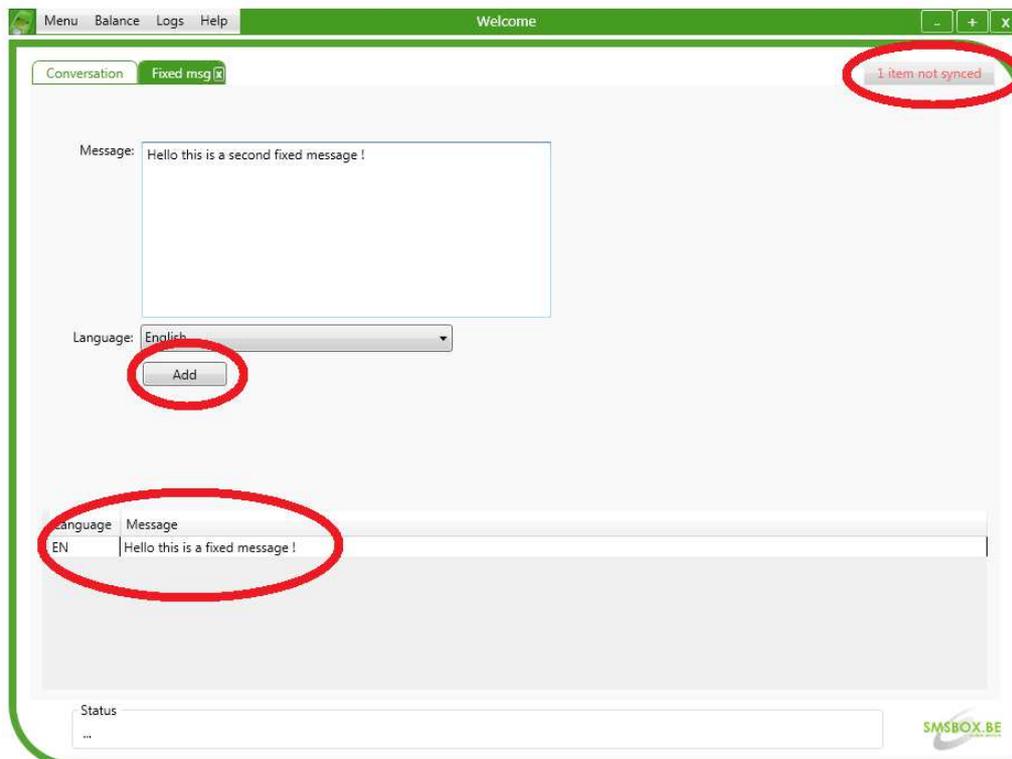


Now you can see at your conversation that your contact is **added/updated successfully!**

## 4.2. Fixed messages



You can also add or edit **fixed messages**.

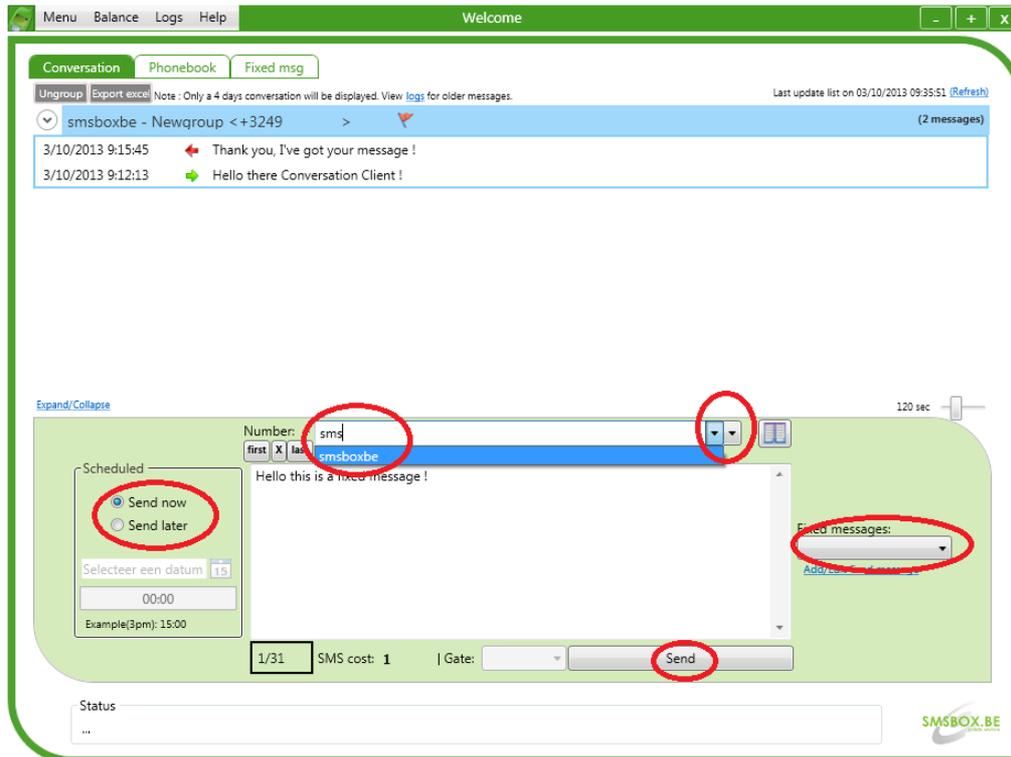


When you **add a new fixed message**, it will appear in the grid below.

You will have to **synchronize your items** again if you want to use these fix messages in the web based version!

For deleting or edit a fixed message, you'll have to double click on the message in the grid.

### 4.3. Sending messages



Once your fixed message is added, you can add it to your message textbox.

You can do this by selecting your message in the **combo box**.

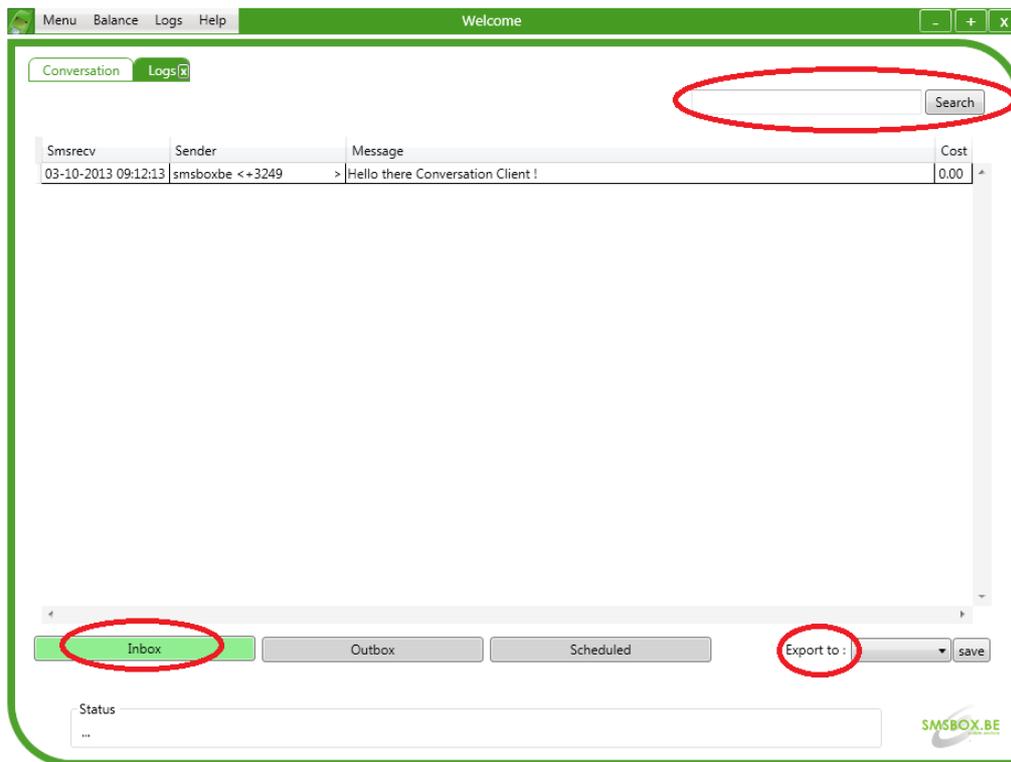
When you begin to type a name that is within your phonebook, the name will pop-up in the **text field**.

Of course you can also **add numbers** that are not in your phonebook. (use for ex. 32498765432)

If you want to send a message **to a group** you can select a group at the second arrow next to the **number textbox**.

**All you have to do is select a date-time and send your message !**

## 5. View logs



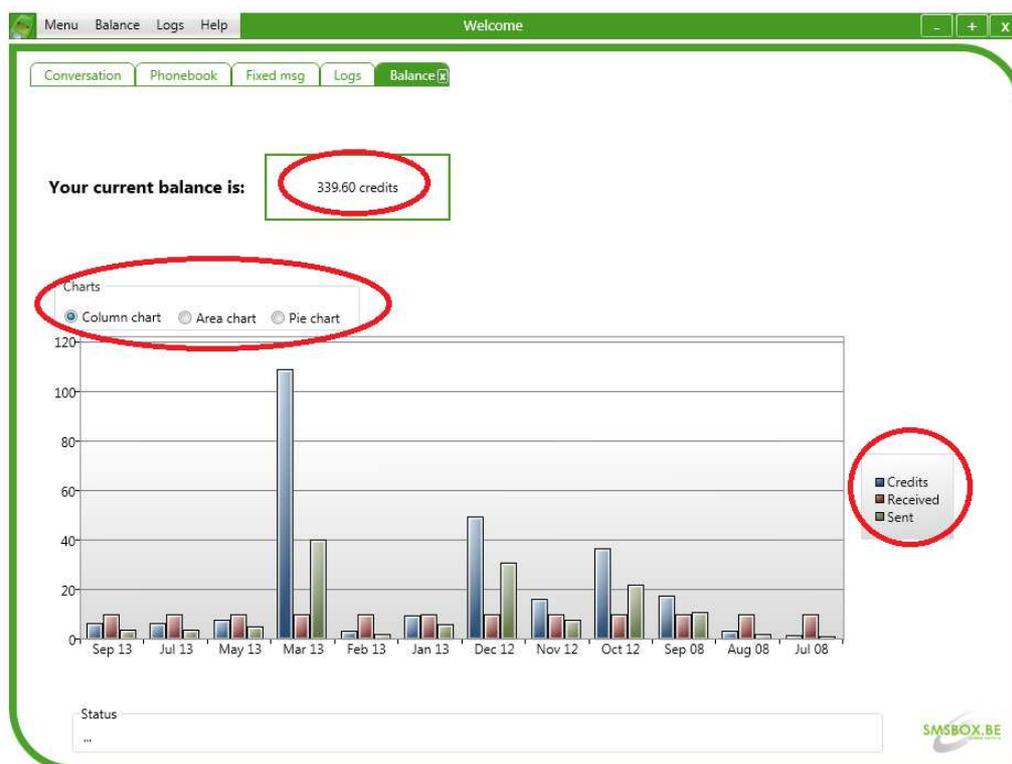
There is a **limit of shown recipients** in your conversation, but **in your logs** you can find all of your messages.

There is even a **search field** for looking into **older messages**.

Note that the search engine **will search** in the inbox/outbox/scheduled **separately**.

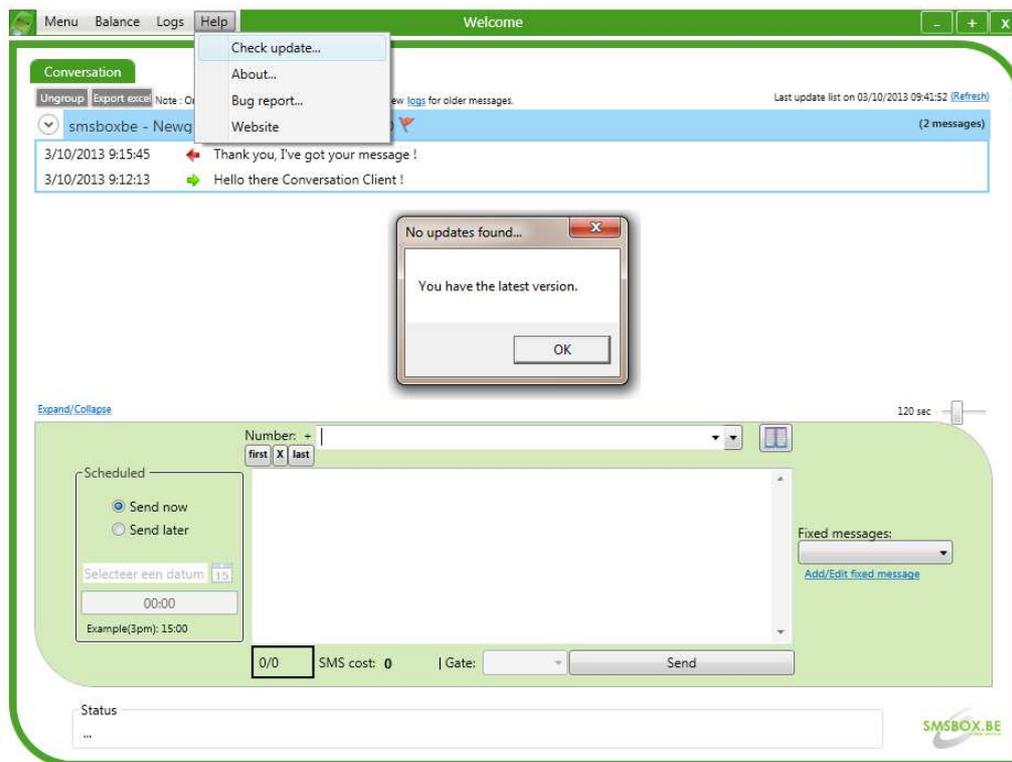
You have also the ability to export your logs to an **Excel of CSV-file**.

### 6. View current/monthly balance



You can view your monthly balance and the number of incoming/outgoing messages.

## 7. Check for updates and get support

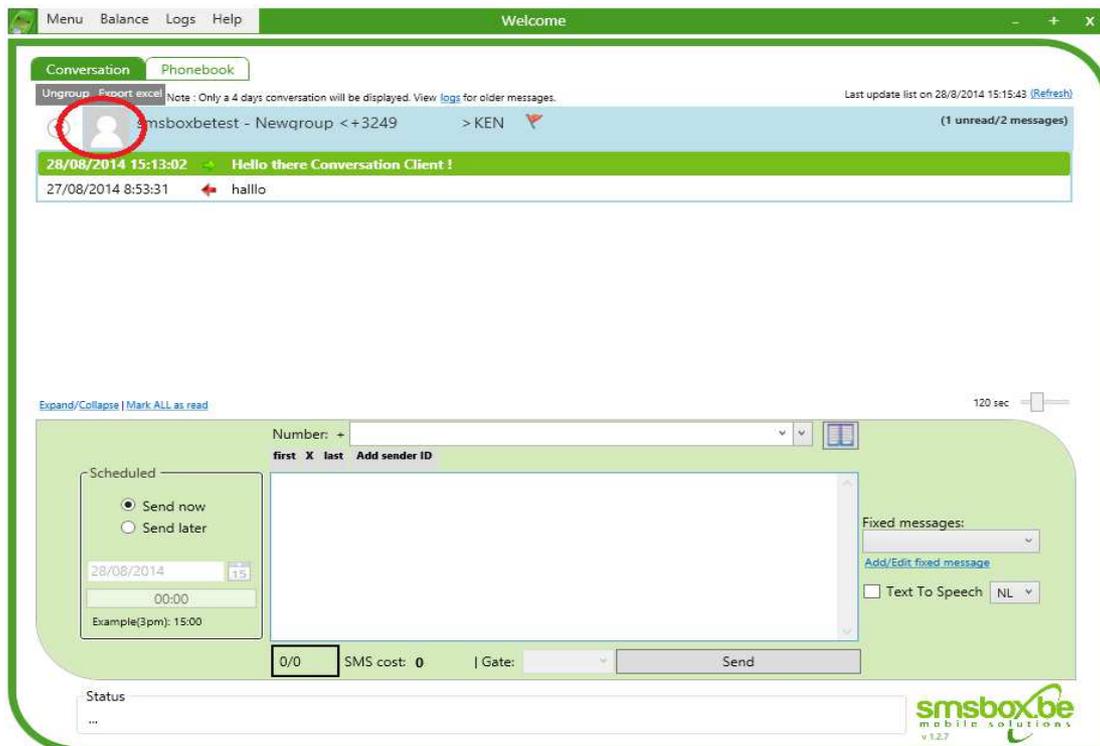


The **conversation client** will automatically look for updates at the **start of the program** or you can check for it manually, you can do this in the **Help menu**.

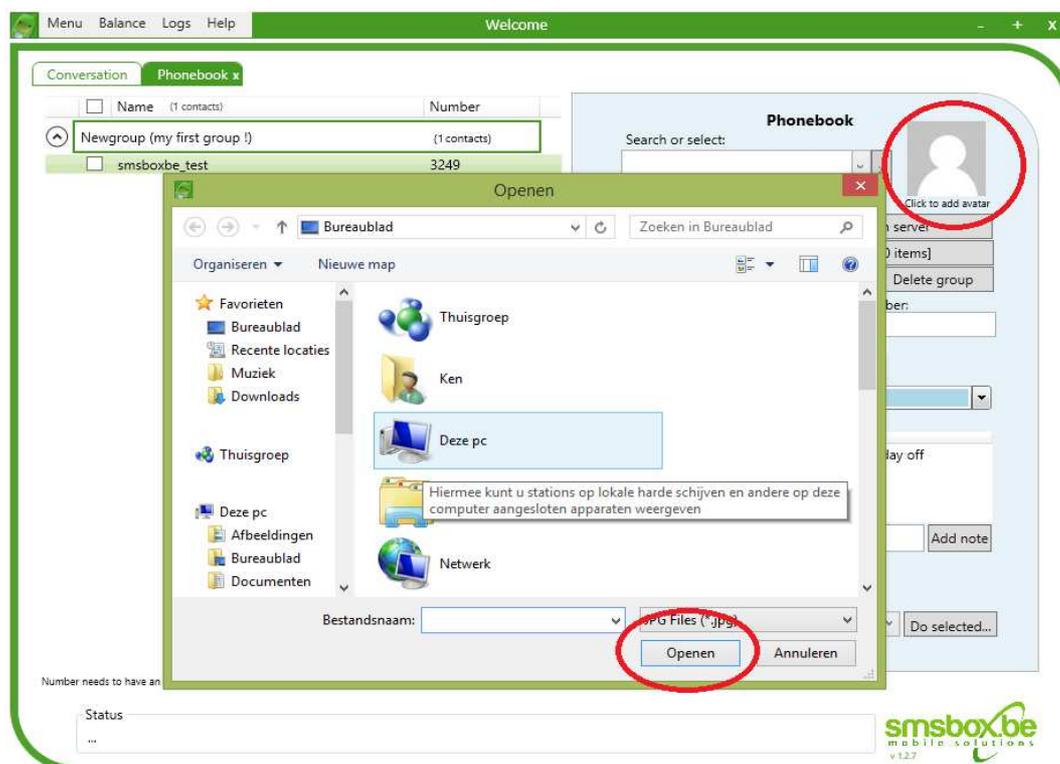
If you have found a bug, don't hesitate to contact [support@smsbox.be](mailto:support@smsbox.be) or send us your **bug report files** (see Help menu).

### 8. Add an avatar to your contact

You will notice a new option in Conversation Client (since version 1.2.7).  
You can add avatars to your contacts.



When you go to your phonebook you click on Add avatar to add a picture.



After you added a picture, you will see the avatar in the conversation.

